

# Dedication

**This presentation is dedicated to the memory of Jean-Raoul Scherrer, MD, PhD, one of the greatest European informaticians of the last century, who passed away last month. He was the ultimate example of a gentleman and a scholar.**

**Jean-Raoul was in part responsible for the Vanderbilt WizOrder project, because he encouraged his student, Antoine Geissbuhler, MD, to train in Informatics with Vanderbilt faculty in the USA.**

**Antoine was the “father” of WizOrder at VUMC; he wrote over 90% the original WizOrder code while a Fellow and junior faculty member in Biomedical Informatics.**

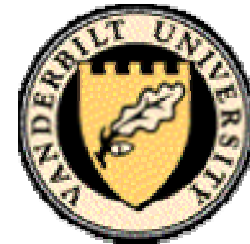
**Antoine left VUMC in July, 1999 to assume Professor Scherrer’s academic position as Director of the Informatics Program in Geneva, at the time of Jean-Raoul’s retirement.**



# Two and one-half Millennia And Four Decades of Clinical Decision Support: From Standalone “Oracles” to “Assistance Integrated into Clinical Workflow”



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Eric Neilson, MD & the VUMC Resource Utilization Committee, and  
Numerous VUMC employees in the Informatics Center and School of Medicine**

**Work supported by Vanderbilt University Medical Center  
and grants from the U.S. National Library of Medicine**



# Disclosure of (Non) Conflicts of Interest

Dr. Miller receives royalties from the University of Pittsburgh for his work there in authoring the Internist-I and Quick Medical Reference programs and knowledge bases for diagnostic decision support in Internal Medicine; donated to charity

Dr. Miller receives royalties through Vanderbilt University based on Vanderbilt's commercialization of the WizOrder clinician order entry system, which he helped to develop and support. The majority of income from WizOrder goes directly to Vanderbilt School of Medicine, per se.



# Definition

**Biomedical Informatics is the study of the generation, utilization, structure, transformation, and application of**

**data, information and knowledge**

**to basic biological research, clinical sciences, health care delivery, and health services research.**



# The first 2000 years of observations by earliest Biomedical Informaticians

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## ON THE NEED FOR DECISION SUPPORT:

1. Life is short, the art long, opportunity fleeting, *experience treacherous, judgment difficult*. Hippocrates. *Aphorisms*, ~460-400 BC

## ALSO ON THE NEED FOR DECISION SUPPORT:

2. Men are men; the best sometimes forget. Shakespeare. *Othello*, 1604-5

## ON THE NEED TO EVALUATE DECISION SUPPORT SYSTEMS: (also interpreted as avoidance of medical informatics vaporware)

3. The proof of the pudding is in the eating.

Miguel de Cervantes. *Don Quixote*, 1605

# Rationale for Clinical Decision Support: More Recent Observations by Clinicians & Educators

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**1. Information in biomedical science is expanding exponentially (count/weigh pages in biomedical journals annually).**

Durack DT **The weight of medical knowledge.** *N Engl J Med* 1978 Apr 6;298(14):773-5

Madlon-Kay DJ. **The weight of medical knowledge: still gaining.** *N Engl J Med.* 1989 Sep 28;321(13):908

**2. The half-life of biomedical information is approximately 5 years (repeat medical school after graduation recursively).**

**3. After completing residency training, a physician's knowledge of medicine tends to decline over time.**

Ramsey PG, Carline JD, Inui TS, Larson, LoGerfo JP, Norcini JJ, Wenrich MD. **Changes over time in the knowledge base of practicing internists.** *JAMA.* 1991;266(8):1103-7.

Leigh TM, Young PR, Haley JV. **Performances of family practice diplomates on successive mandatory recertification examinations.** *Acad Med.* 1993;68(12):912-8.

# Rationale for Clinical Decision Support: More Recent Observations by Clinical Researchers

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## 4. Analyses of unmet clinical information needs, from academic centers to small clinics, indicate 0.12 to 5.2 unanswered questions occur per clinician half-day.

Osheroff JA, Forsythe DE, Buchanan BG, Bankowitz RA, Blumenfeld BH, Miller RA. **Physicians' Information Needs: An Analysis of Questions Posed During Clinical Teaching in Internal Medicine.** *Ann Intern Med.* 1991(7); 114:576-581.

Gorman PN, Helfand M. **Information seeking in Primary Care: how physicians choose which clinical questions to pursue and which to leave unanswered.** *Med Decis Making.* 1995;15(2):113-9.

## 5. The effect of unmet information needs on patient outcomes is unknown. Williamson surveyed primary care practitioners in the U.S. and found “...physicians face a serious problem in their effort to keep current with recent medical advances.”

Williamson JW, German PS, Weiss R, Skinner EA, Bowes F. **Health science information management and continuing education of physicians.** A survey of U.S. primary care practitioners and their opinion leaders. *Ann Intern Med.* 1989;110(2):151-60.

# **Rationale for Clinical Decision Support: Recent Observations by Clinical Researchers**

**Institute of Medicine,  
National Academy of Sciences,  
1999 Report: To Err is Human**

**interpreted by lay press to imply:**

**“doctors and nurses  
incompetent, cause errors through  
lack of knowledge, kill ~100,000 annually”**





# **Medical Diagnostic Decision Support Systems (MDDSS)**

- 1. MDDSS old as medical informatics as a discipline: 1950-present, > 3000 MDDSS articles in peer-reviewed medical literature**
- 2. Majority of concepts and methods relevant to MDDSS described/anticipated prior to 1985**
- 3. As an academic activity, development of MDDSS has been successful, as reflected by the literature**
- 4. However, only MDDSS in widespread use are small, focused applications for EKG, ABG, PFT interpretation, despite attempts to create general applications**



# **Review of MDDSS Development: Current Understanding of Humans' Diagnostic Reasoning**

**1. Clinicians make diagnoses by “pattern recognition”, Using compiled knowledge, based on reading, experience**

**2. Expert diagnostic reasoning is based on:**

- Recognition of key or pivotal findings
- Refinement of hypotheses as more is learned
- Early diagnostic hypothesis formation
- Quasi-probabilistic reasoning using prevalence
- Pathophysiological reasoning (“first principles”) in unfamiliar settings

**3. Experts reason more efficiently than novices:**

- Greater store of compiled knowledge, and array of strategic approaches
- Awareness of diagnostic "weight of evidence" in hypothesis formation



# **Early MDDS system development: 1954-1985**

## **Ledley and Lusted, *Science*, 1959**

**Physicians have imperfect self-knowledge of their own diagnostic problem solving methods**

**Protocol analysis is an important tool for understanding diagnostic reasoning**

**Both logic (as embodied in set theory and Boolean algebra in computer systems) and probabilistic reasoning (as embodied in Bayes' rule on computers) are essential components of medical reasoning**

**Computers can assist in diagnosis**

**MDDSS using decision-analytic approach are possible**



# **Early MDDS system development: 1954-1985**

**Systems using discriminating questions, models, and mathematical techniques:**

**1967+ Bleich and colleagues -- branching logic “20 questions” acid-base and electrolyte disorders**

**1970+ Statistical Clustering / Probabilistic Models: many**

**1970+ Semiquantitative & quantitative deterministic physiological & mathematical models: Guyton, Kuipers & others**

**1980+ Expert systems using pathophysiological models: ABEL**



# **Early MDDS system development: 1954-1985**

## **Work on Bayesian systems:**

**1960+ HR Warner & Colleagues, JAMA 1961 --  
Diagnosis of congenital heart diseases**

**1968+ Sequential diagnostic strategies  
by Gorry and Barnett**

**1970+ Abdominal pain program & UK clinical trials  
by de Dombal and colleagues**



# Early MDDS system development: 1954-1985

## Early Heuristic MDSS employing criteria tables

1956+ Lipkin, Hardy, Engle: HEME

1966+ Lindberg et al: CONSIDER (CMIT)

1979+ Blois et al: RECONSIDER (CMIT)

1980+ Kulikowski & Weiss: EXPERT shell,  
AI/Rheum



# **Early MDDS system development: 1954-1985**

## **Early Rule-based medical expert systems**

**1969+ DENDRAL - Feigenbaum & Buchanan**

**1974+ MYCIN - Shortliffe 1976**

**1976+ SEEK-I and SEEK-2 - Politakis and Weiss**



# **Early MDDS system development: 1954-1985**

## **Early Heuristic MDDSS Utilizing Symbolic Reasoning ("AI")**

**Gorry 1968: General principles for expert system MDDSS**

**Formal definition of the diagnostic problem**

**Analysis of relationships among:**

**Generic inference function**

**(used to generate diagnoses from observed findings)**

**Generic test-selection function**

**(dynamically selects the best test to order)**

**Generic pattern-sorting function**

**(determines which diagnoses belong to a "problem area")**

**Difference between the information value, the economic cost, and the morbidity/mortality risk of performing tests**

**Cost of misdiagnosis of life-threatening or disabling disorders**

**Potential influence of "red-herring" findings described**

**"Multiple diagnosis" problem described**





# **Early MDDS system development: 1954-1985**

**Descendants of Gorry's schemata: expert systems**

**1973+ PIP (the Present Illness Program) - Pauker,  
Gorry et al**

**1973+ INTERNIST-I developed by Myers, Pople,  
and Miller**

**1984+ QMR, developed by Miller, Masarie, and Myers**

**1986+ DXplain, developed by Barnett and colleagues**

**1986+ ILIAD, developed by Warner and colleagues**



# **INTERNIST-I Project 1973-1985**

**J.D. Myers, M.D., H.E. Pople, Jr. Ph.D., R.A. Miller (then med student)**

## **Goals and Objectives**

**Develop algorithm & KB that could support expert consultations for diagnosis in general internal medicine**

**Create program whose input would be patient's history, physical exam, and laboratory data;**

**Produce output consisting of either concluded diagnoses or differential diagnosis**

**Endow program with ability to lead physician through cost-effective patient "work-up"**

**Develop and maintain knowledge base for clinical diagnosis**



# INTERNIST-I Project 1973-1985

## Sample case analysis

### Positive Findings..... NEJM V324P527 1991

SEX Male

AGE Gtr Than 55

ABDOMEN Pain Epigastrium

ABDOMEN Pain Severe

UNCONSCIOUSNESS Recent Hx

HYPERTENSION Hx

MYOCARDIAL Infarction Hx

ANGINA Pectoris Hx

HEART Catheterization Recent Hx

CORONARY Arteriography Fixed Luminal Narrowing 70 Percent Or Gtr

HEART Angiocardiography Left Ventricle Adynamic Area <S>

HEART Surgery Recent Hx

PRESSURE Arterial Diastolic Gtr Than 125

DYSPNEA At Rest

BOWEL Sound <S> Decreased



# **INTERNIST-I Project 1973-1985**

## **Sample case analysis**

**CONSIDERING: SEX Male, AGE Gtr Than 55, ABDOMEN Pain Epigastrium, ABDOMEN Pain Severe, UNCONSCIOUSNESS Recent Hx, HYPERTENSION Hx, MYOCARDIAL Infarction Hx, ANGINA Pectoris Hx, HEART Catheterization Recent Hx, HEART Surgery Recent Hx, PRESSURE Arterial Diastolic Gtr Than 125, DYSPNEA At Rest**

**DISCRIMINATE: AORTIC DISSECTION, MYOCARDIAL INFARCTION ACUTE**

**DIABETES MELLITUS HX?**

**MARFANS SYNDROME FAMILY HX?**

**MYOCARDIAL INFARCTION FAMILY HX?**



# INTERNIST-I Project 1973-1985

## Lessons learned

### 1) “Greek Oracle” model of MDSS flawed

Quick Medical Reference (QMR) 1984-85 embodied change in philosophy in MDSS: abandoned “Greek Oracle” (INTERNIST-I) model for new “catalyst” model: build toolkits to address potential rate-limiting end-user problems

$A \rightarrow B \rightarrow C \rightarrow \dots L \rightarrow M \rightarrow \dots Y \rightarrow Z$

Goal is to improve performance of both the user and the MDSS over their native (unassisted) states

Unit of intervention for evaluation studies is man plus MDSS, not MDSS analyzing cases in isolation



# INTERNIST-I Project 1973-1985

## Lessons learned

2) Standard model for building expert systems non-sustainable:  
collaboration of domain expert and knowledge engineer

**Recommendation: Use of the Biomedical Literature  
as a “Gold Standard” for Clinical Knowledge Bases**

For what are the classics but the noblest thoughts of man?  
They are the only oracles which are not decayed, and  
there are such answers to the most modern inquiry in  
them as Delphi and Dodona never gave.

**Henry David Thoreau, *Walden*, “Reading” (1854).**



# INTERNIST-I Project 1973-1985

## Lessons learned

**3) “Feedback loop” of running system required to build and maintain high-quality KB –**

**Beware of KBs built by committees of experts sitting in armchairs**

Giuse NB, Giuse DA, MILLER RA, Bankowitz RA, Janosky JE, Davidoff F, Hillner BE, Hripcsak G, Lincoln MJ, Middleton B, Peden JG. **Evaluating Consensus Among Physicians in Medical Knowledge Base Construction.** *Meth Inform Med.* 1993; 32:137-45.



# **Quick Medical Reference (QMR) : 1984-1994**

**R.A. Miller, M.D., F.E. Masarie, Jr., M.D., and J.D. Myers, M.D.**

## **Goals**

**Recognize expertise of clinician-user, in role as system "pilot"**

**Emphasize real-world diagnostic decision-making by physicians,  
rather than by "AI" algorithm**

**Replace "Greek Oracle" approach to diagnosis with  
Catalyst/Toolkit model**

**Exploit the INTERNIST-1/QMR knowledge base for diagnostic  
reasoning**

**Change to microcomputer-based, ubiquitous platform**





# Quick Medical Reference (QMR) : 1984-1994

N.Guise MD & D.Guise DrIng: QMR-KAT

R.A. Miller, M.D., F.E. Masarie, Jr., M.D., and J.D. Myers, M.D.

**Disease:** PERINEPHRIC ABSCESS    **Number:** 3.10.6    **Author:** Randolph A. Miller, M.D.

**Institution:** University of Pittsburgh    **Reviewer:** Jack D. Myers, M.D.    **Completed:** 1/8/91.

**Findings:**

## 1 1 ABDOMEN TRAUMA RECENT HX

[1]1 Mentioned as predisposing factor, p. 72

[5]1 Mentioned as common antecedent, 1925-1940

[7]2 Case report

[9]2 Case reports of trauma leading to renoalimentary fistulae

[13]2 Several cases due to trauma, 1920-1930

[101]3 2/46 cases had flank trauma 1-2 weeks earlier

[25]2 2/49 had history of trauma

[30]2 67 cases, 1896-1902, in series of 230 reportedly due to trauma

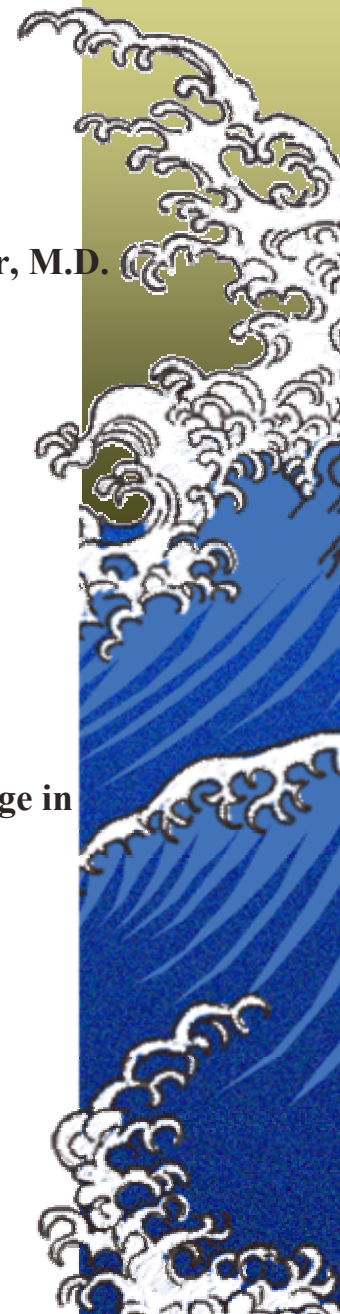
[62]1 Mentioned as cause 1910; cited as reason for male dominance of illness and age in  
"years of greatest physical activity"

[82]3 2 of 55 cases had recent trauma (1931)

97]2 Motorcycle accident 11 days before admission in case report

[12] Brust RW, Morgan AL  
Renocolic fistula secondary to carcinoma of the colon.  
J Urol 1974;111:439

[13] Campbell MF  
Perinephric abscess.  
Surg Gynecol & Obstetrics 1930;51:674.



# Quick Medical Reference (QMR) : 1984-1994

QMR Program

QMR View Explore Simulation Case Utilities Window Help

**Relationships**

Contains 130 Hypotheses arranged by relative score (1-100)

EV-FR	Relationships	SCORE	EV-FR
0 4	Fever and		
2 2	Splenomegaly Moderate and		
0 4	Heart Murmur Present and		
1 4	Hemoglobin Blood Less Than 12		
<b>▶ Endocarditis Subacute Infective Left Heart</b>		<b>91</b>	
	Leukemia Acute Lymphoblastic	86	
	Rheumatoid Arthritis Causes Anemia Of Chronic Disease	85	2 3
	Endocarditis Acute Infective Left Heart	83	
	Rheumatoid Arthritis is the Systemic Component of Feltys Syndrome Causes Anemia Of Chronic Disease	82	5 2 1 4

Line 1 of 416

Focus-ENTER Menu-ALT

# Quick Medical Reference (QMR) : 1984-1994

QMR Program

QMR View Explore Simulation Case Utilities Window Help

**Relationships**

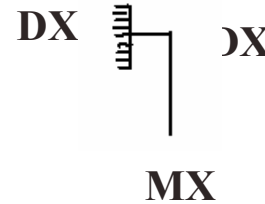
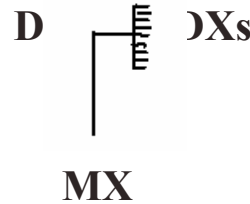
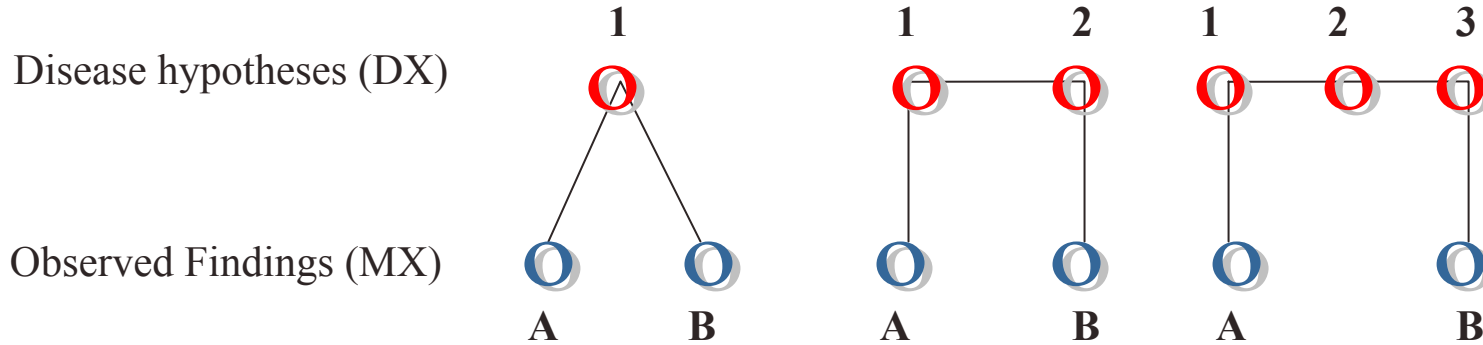
Contains 130 Hypotheses arranged by relative score (1-100)

EV	FR	Relationship	SCORE	EV	FR
0	2	Fever and			
1	2	Splenomegaly Moderate and			
0	2	Heart Murmur Present and			
1	5	Hemoglobin Blood Less Than 12			
▶ Autoimmune Hemolytic Anemia Involving Warm Reacting Antibody			81		
Endocarditis Infective Right Heart			81		
Pernicious Anemia			81		
Myeloid Metaplasia (Primary Myelofibrosis)			80		
Anemia Of Decreased Vitamin B12 Absorption			79		
Crohns Disease Of Small Intestine Causes Iron Deficiency Anemia			79	1	3

Line 14 of 416

Focus-ENTER Menu-ALT

# Quick Medical Reference (QMR) : 1984-1994



# Early Case Report: The Imperfectability of Man

Shakespeare, W. *The Merchant of Venice*. 1597; Act I, Scene ii

**If to do were as easy as to know  
what were good to do,  
chapels had been churches, and  
poor men's cottages princes' palaces.**

**... I can easier teach twenty what  
were good to be done than  
to be one of the twenty  
to follow my own teaching.**



## 1 Patient-Specific Information

Core “Portable” Patient Summary:

Problems, Allergies, Meds

Local Electronic Patient Record

Orders: Active/Inactive

## 2 Local Knowledge

“Best of Care” Pathways

Institutional policies & costs

Drug interactions & formulary

Physician preferences

**IDEA**

**Patient Care Provider  
at Decision Point**



**ACTION**

**Decision  
Support  
Integrated  
into  
Workflow**

## 3 Global Knowledge

Medical literature

Diagnostic databases regarding diseases

National guidelines

Patient databanks with outcome data

## 4 Algorithms to enhance care

Reminders, Alerts

Quality checks

Self-Generated Monitors

Decision support programs

# **Recent Case Report: The Imperfectability of Man**

**Protocol-based computer reminders, the quality of care,  
and the non-perfectability of man**

**McDonald CJ, New England Journal of Medicine  
1976; 295(24):1351-5**

“Using controlled crossover design, nine physicians given computer suggestions from 390 protocols related to conditions managed (e.g., elevated blood pressure) or caused (e.g., liver toxicity) by drugs. Physicians responded to 51 per cent of 327 events when given, and 22 per cent of 385 events when not given computer suggestions.”

**“It appears that the prospective reminders do reduce errors, and that many of these errors are probably due to man's limitations as a data processor rather than to correctable human deficiencies.”**



# Background: History of Integrated Clinical Decision Support

## 1. McDonald CJ, Wilson GA, McCabe GP Jr. Physician response to computer reminders. *JAMA* 1980 Oct 3;244(14):1579-81

“A computerized medical record system detected and reminded responsible clinicians about clinical events requiring possible corrective action. Reminders significantly increased the clinician response rate. **Addition of relevant medical literature citations to the reminders did not significantly increase the response rate, nor did it stimulate the physicians to read any of the cited articles kept in an immediately available "library" of reprints.**”

## 2. Tierney WM, McDonald CJ, Martin DK, Rogers MP. Computerized display of past test results. Effect on outpatient testing. *Ann Intern Med* 1987 Oct;107(4):569-74

“The number of study tests ordered [by academic primary care group] decreased significantly for intervention patients (16.8%) and for controls (10.9%). **Presenting physicians with previous test results reduced the ordering of those tests.**”





# Background: History of Integrated Clinical Decision Support

3. Tierney WM, Miller ME, McDonald CJ. The effect on test ordering of informing physicians of the charges for outpatient diagnostic tests. *N Engl J Med* 1990 322:1499-1503.

“Effect of informing physicians of the charges for outpatient diagnostic tests on their ordering of such tests in an academic primary care medical practice studied. **During 26-week intervention period, the physicians in the intervention group ordered 14 percent fewer tests per patient visit than did those in the control group (P less than 0.005), and the charges for tests were 13 percent (\$6.68 per visit) lower (P less than 0.05).”**

4. Evans RS, Larsen RA, Burke JP, Gardner RM, et al. **Computer surveillance of hospital-acquired infections and antibiotic use.** *JAMA* 1986 256(8):1007-11

“Computerized infectious disease monitor automatically generates surveillance "alerts" for patients with hospital-acquired infections, not receiving antibiotics to which their pathogens are susceptible, who could be receiving less expensive antibiotics, or who are receiving prophylactic antibiotics too long. Over 2 months, surveillance personnel using system found more hospital-acquired infections, while requiring only 35% of the time. Alerts identified 37 patients not receiving appropriate antibiotics, 31 patients who could have been receiving less expensive antibiotics, and 142 patients, during one month, receiving prolonged cephalosporin prophylaxis. **Computer screening can help focus the activities and improve the efficiency of hospital surveillance personnel.**



# Background: History of Integrated Clinical Decision Support

## 5. Classen DC, Evans RS, Pestotnik SL, et al. The timing of prophylactic administration of antibiotics and the risk of surgical-wound infection.

*N Engl J Med* 1992 Jan 30;326(5):281-6

“We prospectively monitored the timing of antibiotic prophylaxis and studied the occurrence of surgical-wound infections in 2847 patients undergoing elective clean or “clean-contaminated” surgical procedures at a large community hospital.

Of the 1708 patients who received the prophylactic antibiotics preoperatively, 10 (0.6 percent) subsequently had surgical-wound infections. Of the 282 patients who received the antibiotics perioperatively, 4 (1.4 percent) had such infections ( $P = 0.12$ ; relative risk as compared with the preoperatively treated group, 2.4; 95 percent confidence interval, 0.9 to 7.9). Of 488 patients who received the antibiotics postoperatively, 16 (3.3 percent) had wound infections ( $P$  less than 0.0001; relative risk, 5.8; 95 percent confidence interval, 2.6 to 12.3).

**We conclude that in surgical practice there is considerable variation in the timing of prophylactic administration of antibiotics and that [computer-prompted] administration in the two hours before surgery reduces the risk of wound infection.”**



# Background: History of Integrated Clinical Decision Support

6. Bates DW, Kuperman GJ, Teich JM, et al. **A randomized trial of a computer-based intervention to reduce utilization of redundant laboratory tests.** *Am J Med.* 1999 106:144-148

‘We performed a prospective randomized controlled trial that included all inpatients at a large teaching hospital during a 15-week period. The **intervention consisted of computerized reminders at the time a test was ordered** that appeared to be redundant. Main outcome measures were the proportions of clinical laboratory orders that were canceled and the proportion of the tests that were actually performed. During the study period, there were 939 apparently redundant laboratory tests among the 77,609 study tests that were ordered among the intervention (n = 5,700 patients) and control (n = 5,886 patients) groups. In the intervention group, 69% (300 of 437) of tests were canceled in response to reminders. Of 137 overrides, 41% appeared to be justified based on chart review. **In the control group, 51% of ordered redundant tests were performed, whereas in the intervention group only 27% of ordered redundant tests were performed (P <0.001). However, the estimated annual savings in laboratory charges was only \$35,000.**

7. Bates DW. **Using information technology to reduce rates of medication errors in hospitals.** *BMJ.* 2000 Mar 18;320(7237):788-91.

“**Computerised physician order entry and computerised physician decision support ... have been found to improve drug safety**

**Other innovations, including using robots to fill prescriptions, bar coding, automated dispensing devices, and computerisation of the medication administration record, though less studied, should all eventually reduce error rates”**



# WizOrder purpose and demographics

**WizOrder was developed at Vanderbilt by DBMI faculty and Informatics Center staff to help ensure the highest quality of care for our patients, reducing medical errors.**

**It provides “point-of-care” relevant information resources to enhance and support clinicians’ decision-making at the time of order entry.**

**It has been refined by ongoing clinical feedback from House staff, nurses, attending MDs, committees, others at VUMC for the past 6 years.**

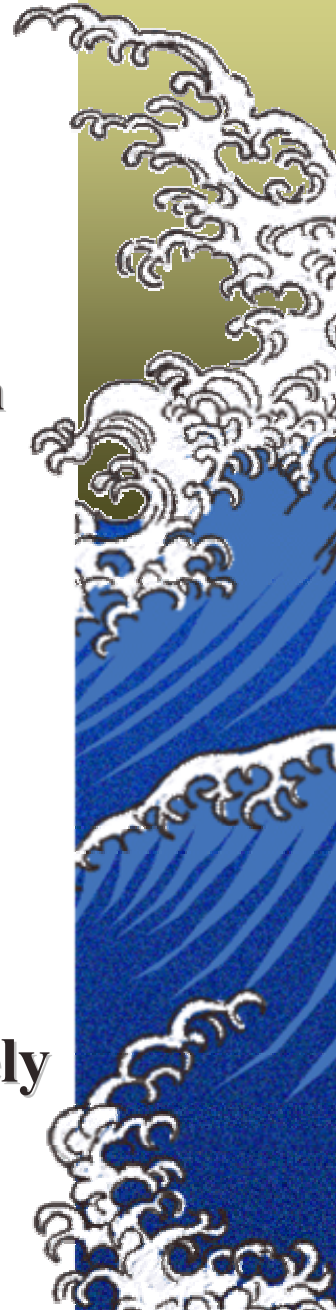
**WizOrder is now used on 625 of 650 beds at VUH by: Medicine, Surgery, Pediatrics, and OB/GYN services.**

**Over 12,000 orders/day, 70% by MDs, rest by clinical staff**



# WizOrder components include:

- **“Intelligent, Heads-up Display” Approach to Patient Care:  
What clinicians need to know when they need to know it**
- **Electronic record sensitive to patients’ specific information**
- **Medication prescription with safeguards**
- **Flexible tools to present & activate guidelines**
- **Implementation of “Best of Care” clinical pathways**
- **Respect for individual physicians’ preferences**
- **Hooks to web-based ‘just-in-time’ educational resources**
- **Linkage of patient cases to literature-based evidence**
- **Ability to implement cost-savings precisely & humanely**



ADC VAAN DISML display

Admission

Diagnosis

bubonic plague (020.0) »Jun 5 14:00...

Condition

Vital signs

Activity/limitations

Allergies

Nursing instructions

Diet

Medications

=Scheduled medications

captopril: capoten 6.25 mg po q12h alt "test1 " »Jul 19 18:00...

IV fluids

TPN orders

Laboratory tests

Radiographic studies

8n common orders

1. pathway orders (adult) »
2. general medicine orders »
3. 8N admission orders »
4. pulmonary medicine/critical care orders »
5. STAT labs / tests »
6. next morning stat labs / tests »
7. next morning ROUTINE labs / tests »
8. medications »
9. workups »
10. « Return to previous list

Select an item from the list

or enter another order

or [click here for the schedule of meetings and the latest update on fixes and improvements in WizOrder](#)

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gen 80 iv q8h

User types "gen 80 iv q8h"

print <F1>

display <F2>

D/C <F3>

renew

cosign

order sets <F4>

oops <F5>

help <F6>

complain <F7>

done <F8>

8006X ZTESTCYCLE, Gwendolyn 3006850-6 34y/o F (TRAINIO)

ADC VAAN DISML display

Admission

Diagnosis

bubonic plague (020.0) »Jun 5 14:00...

Condition

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=Scheduled medications

captopril: capoten 6.25 mg po q12h alt "test1 " »Jul 19 18:00...

IV fluids

TPN orders

Laboratory tests

Radiographic studies

1. gentamicin injection: garamycin 80 mg iv q8h

...or maybe...

Completer gives good matches

2. gentamicin ophthalmic oint: q8h

3. gentamicin ophthalmic soln: q8h

4. gentamicin 0.1% topical soln (VUH SPECIAL PREPARATION) appl

5. gentamicin fortified eye drop: (VUH SPECIAL PREPARATION) q8h

6. hypertension svc admission orders »

7. gentamicin peak & trough levels »

8. General Medicine (Scoville or Morgan) attending MD contact info

9. cyclosporine oral (Sandimmune, Neoral, Gengraf, Generic CYA)

10. general other ED labs (ED) »

11. generic chemotherapy »

Select an item from the list

or enter another order

or press END to return to the previous list

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User selects first item from above pick list

8006X ZTESTCYCLE, Gwendolyn 3006850-6 34y/o F (TRAINIO)

GENTAMICIN INJ: GARAMYCIN

Estimated CrCl=112 ml/min based on Creat=0.8 on Jan 17 02:30

Information: recommended dose for single daily iv dosing: 4-7 mg/kg/24

- a) Dose: 80 MG
- b) Route: IV
- c) How often: Q8H

Completer shows part of order  
 “understood”, asks for more  
 below (also recent labs above)

**When to start (first dose): (with optional start date & time)**

GenRx

WizRx

- 1 NEXT SCH (default) (next schedule) \$0.00
- 2 NOW

literature

or enter a start date, time and priority  
 or press **ENTER** = NEXT SCH

QMR

antibiotics

alerts

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ADC VAAN DISML display

Admission

Diagnosis

bubonic plague (020.0) »Jun 5 14:00...

Condition

Vital signs

Activity/limitations

Allergies

Nursing instructions

Diet

Medications

=Scheduled medications

captopril: capoten 6.25 mg po q12h alt "test1 " »Jul 19 18:00...

IV fluids

TPN orders

Laboratory tests

Radiographic studies



ADC VAAN DISML display

Pharmacy alerts ♦ (click on alerts for more information)  
Zosyn no longer available-click here for information  
Amiodarone may enhance pharmacologic effects of hydantoin

- a) Dose: 80 MG
- b) Route: IV
- c) How often: Q12H
- d) When to start (first dose): NEXT SCH
- e) For how long: UNTIL D/C

**Currently ordered medication**

Admission

admit to micu ▶ Apr 15 01:00...

admit to service: rec

attending: snapper x

initiate collaborativ

initiate level of care

Diagnosis

diagnosis: heart fail

patient specific data

Condition

condition: guarded

Vital signs

measure weight qam

vital signs q2h ▶ Apr

Activity/limitations

activity-bedrest ▶ A

Allergies

no known allergies ▶ Apr 15 01:00...

Nursing instructions

catheter drng-measure & record per unit save

- to gravity drainage ▶ Apr 15 01:00...

- to gravity drainage ▶ Apr 15 01:00...

**Warning**

Dose: 80 mg q12h  
 Dosing weight: 53.5 kg  
 Creatinine clearance: 21.76 ml/min  
 Estimated steady-state levels:  
 peak: 10.9 ug/ml  
 trough: 5.6 ug/ml

Trough level too high!

Suggested dose: 80 mg q24h  
 peak: 7.4 ug/ml  
 trough: 1.8 ug/ml

Click <OK> or press <ENTER> to continue.

**WizOrder uses pharmacokinetic model to estimate drug distribution in this patient, based on parameters such as weight and renal function, and displays warning and suggested proper dose if MD's dose out of range (too high or too low).**

# WizOrder: Pharmacy warning about potential drug interaction

8021X ZTESTPAC, Reagon 1498664-0 33y/o M (TRAINIO)

ADC VAAN DISML display

Admission

- o "protocol: gvhd (csa and mtx)"
- o day 0 for bmt: 3/5/99 6:00
- o weight: 54.885kg/121lb; height: 152cm/60.0in; ibw: 50.0kg/110.2lb; bsa: 1.51m2;

Pharmacy warning for CYCLOSPORINE INJ. SANDIMMUNE:

1. Aminoglycosides may potentiate cyclosporine nephrotoxicity
2. Avoid aminoglycosides + cyclosporine in renal transplant pts

**2) Clicking on drug interaction warning displays monograph from VUMC pharmacists about nature and severity of interaction**

**1) MD prescribed "cyclosporine" with currently active "gentamicin" order; WizOrder displays drug interaction warnings**

**3) WizOrder NEVER stops MDs from doing what they want to (they know patients better than computer does), so option to override warning always offered; log is kept of MD being warned**

WizOrder Popup

Aminoglycosides may potentiate cyclosporine nephrotoxicity

Aminoglycoside antibiotics, when used in combination with cyclosporine a have been shown to have additive nephrotoxicity when used in combination. The severity of this reaction probably depends on the duration of combined use and the diagnosis of the patient. Bone marrow transplant patients on dr wolff's or dr greer's service should generally \*Not\* receive the two drugs in combination since therapy with an aminoglycoside in these patients can be expected to be prolonged due to profound neutropenia. In cardiac & renal transplant patients the potential for toxicity may be offset by the benefit of aminoglycoside therapy.

\*\*If this warning occurs in a patient on the bone marrow transplant service or in a patient of dr's greer, wolf, or stein then notify the physician about the potential for increased nephrotoxicity. Don't call in the middle of the night, however-leave a note for the day pharmacist to follow up\*\*

Back Home Print Close

Pharmacy warning

**a** order it anyway  
**b** don't order it

or select an item to display more information

print <F1> display <F2> D/C <F3> renew cosign order sets <F4> oops <F5> help <F6> comments <F7> done <F8>

Start Microsoft Pow... Wizorder Dae... wizscr07.bmp - ... WizOrder 1:54 PM

ADC VAAN DISML display

Pharmacy alerts ♦ (click on alerts for more information)  
Zosyn no longer available-click here for information  
Amiodarone may enhance pharmacologic effects of hydantoin

Admission  
admit to micu ▶Apr 15 01:00...  
admit to service: red ▶Apr 15 01:00...  
attending: snapper xxxx ▶Apr 15 01:00...  
initiate collaborative path phase 1 ▶Apr 15 08:00...  
initiate level of care: level 1 ▶Apr 15 01:00...

Diagnosis  
diagnosis: heart failure, congestive (428.0) ▶Apr 15 01:00...  
patient specific data weight: 53.5kg/117.9lb; height: 154cm/6

Condition  
condition: guarded ▶Apr 15 01:00...

Vital signs  
measure weight qam 05 ▶Apr 15 05:00...  
vital signs q2h ▶Apr 15 00:57...

Activity/limitations  
activity-bedrest ▶Apr 15 01:00...

Allergies  
no known allergies ▶Apr 15 01:00...

Nursing instructions  
catheter drng-measure & record per unit save  
- to gravity drainage ▶Apr 15 01:00...

1. Repeat questionnaire

- No severe beta-lactam allergy
- Not able to take oral treatment
- High renal risk

2. \$\$\$\$\$\$ Cefotetan 1q12 IV ▶
3. \$\$\$\$\$\$\$\$ Unasyn 1.5q6 IV ▶
4. \$\$\$\$\$\$\$\$\$\$ Cefotetan 2q12 IV ▶
5. \$\$\$\$\$\$\$\$\$\$\$ Pip 3q6 IV + Flagyl 500q8 IV ▶
6. \$\$\$\$\$\$\$\$\$\$\$\$ Unasyn 3q6 IV ▶
7. \$\$\$\$\$\$\$\$\$\$\$\$\$ Flagyl 500q8 IV + Oflox 400q12 IV ▶
8. \$\$\$\$\$\$\$\$\$\$\$\$\$\$ Flagyl 500q8 IV + Aztreonam 1q8 IV ▶
9. \$\$\$\$\$\$\$\$\$\$\$\$\$\$\$ Clinda 900q8 IV + Oflox 400q12 IV ▶
10. \$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$ Clinda 900q8 IV + Aztreonam 1q8 IV ▶
11. \$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$ Iminomam 500q8 IV ▶

Select an item from the list


or enter another order  
or press <END> to return to the previous list

**MD requests advice for empirical treatment of intra-abdominal abscess (before culture&sensitivity results known)**

**WizOrder queries user about patient, then suggests cost-effective alternatives based on Infectious Disease experts' approach. User selects best one for patient & orders.**

# 1) Upon MD stating patient is eligible for protocol, WizOrder calculates heparin dose and makes it easy to order tests associated with guidelines

## IV heparin for Confirmed PE in Adults

 Guidelines for the treatment of Confirmed PE are listed below with calculated values in **RED** based on the patient's weight (77 kg)

- Bolus with heparin 80 U/kg I.V. [CONTRAINDICATIONS] [LMW HEPARIN]
- Begin maintenance infusion of heparin at 18 U/kg/hr [CONTRAINDICATIONS] [LMW HEPARIN]
- check PTT at 6 hour intervals to keep PTT in range of 65 to 110 seconds
- check platelet count daily [INFO ON HEPARIN INDUCED THROMBOCYTOPENIA]
- start warfarin therapy on day 1 at 5 mg and adjust to give INR of 2-3 [CONTRAINDICATIONS]
- stop heparin therapy after at least 4-5 days of combined therapy when INR is > 2.0 for 2 consecutive days
- continue warfarin treatment for at least 3 months at INR of:

## 2) Links to educational materials available in protocol

## 3) MD reviews relevant medications & labs

Orders you may wish to consider (check to order) - Order only necessary items (duplicate order checking not done on this page).

Bolus/rebolus with I.V. heparin (U)  (80 x 77 = 6200 IU)

Begin continuous infusion of I.V. heparin (U/hr)  (18 x 77 = 1390 IU/hr)

Check PTT q6 (starting 6 hours after bolus)

Check platelet count qAM

Begin warfarin p.o. at (mg/day)  on (mm/dd/yy)

check PT/INR qAM

Current Date and Time: 04/12/2000 09:10 AM

Anticoag Meds	Dose	Date
	No Anticoagulant Meds	

Labs	Value	Date
PTT	None available	
INR	None available	
Platelet Count	None available	
PCV	None available	

I am not doing some/all suggestions above because:

## 4) MD selects actions and clicks button to activate guideline-related orders

36 yo M MR case 7SMI HEM/Dr

weight=107.5 kgs height=182 cms BSA=2.3 m2 day0 is 11/22/96 today is D+12

Allergies  
allergy: nkda »Nov 16 12:00...

Patient information  
diagnosis: multiple myeloma »Nov 16 12:00...  
diagnosis: sepsis »Nov 30 20:00...

Diet  
nothing by mouth now »Nov 30 19:40...

**Medications**

**-Antibiotics**  
chlorhexidine 0.12% rinse: 15 ml sw&spit q12h »Nov 16 22:00...  
imipenem-cilastatin injection: 250 mg iv q6h »Dec 3 00:00...  
nystatin: mycostatin 5 ml sw&swallow q6h "may discontinue if patient is intolerant (may cause nausea)" »Nov 16 12:00...  
ofloxacin inj: flexin 100 mg iv q12h »Dec 3 22:00...  
vancomycin injection: 1000 mg iv qd 10 »Dec 4 10:00...

**-Scheduled medications**  
acetaminophen: tylenol 650 mg po/pr preortho "may use to premedicate if necessary" »Dec 1 09:30...  
acetaminophen: tylenol 650 mg po/pr preblood "may use prn" »Nov 30 20:49...  
diazepam: valium 30 mg iv now "may repeat x 1 if ineffective" »Dec 3 19:27  
diphenhydramine inj: benadryl 25 mg iv preortho »Dec 1 09:30...  
diphenhydramine inj: benadryl 25 mg iv preblood »Nov 30 20:50...  
dopamine infusion: 5 mcg iv 1st stat »Nov 30 12:55...  
fentanyl infusion: 200 mcg/hr iv 1st now x72h  
- infusion instructions: titrate to max 3000 mcg/hour  
- comments: prn for analgesia/ventilator dyssynchrony »Dec 3 19:35...Dec 6 18:35  
haloperidol inj: haldol 5 mg mg iv bid 1st now »Dec 1 23:41...  
insulin reg human sliding scale: sq q6h \*0-60 give juice and nhs; 61-160 do nothing; 161-200 give 2 units; 201-250 give 4 u  
midazolam inj: versed 2 mg mg iv »Dec 3 19:35  
neosporin ointment: apply topical bid 1st now "apply to head gash" »Nov 27 16:40...  
norepinephrine infus: levophed 2 mcg/min iv 1st stat  
- infusion instructions: titrate to keep sbp>90 »Dec 2 09:44...  
pancuronium inj: pavulon 5 mg iv now "may repeat x 1 prn asynchronous vent rate" »Dec 3 19:28  
- tpm per requisition: see mar blank dose units iv "hold for now." »Nov 30 20:43...

**-RI medications**  
albuterol inhaler 6 puf inhalatn q4h x3 days »Dec 4 06:00...Dec 7 02:00

**-PRN medications**  
diazepam inj: valium 10 mg mg iv q1-2hprn 1st now »Dec 4 00:18...

# Active orders

ERC	WBC	Hgb	PCV	RBC/wB	PLT-Ct	PLTS	MCV	MCH	MCHC	RD
TODAY 04:15	16.5*U	9.1*	27.0*	---	32*	---	3.10*	87	29.4	33.7
12/03/96 13:30	---	---	---	---	---	---	---	---	---	---
12/03/96 04:40	10.5 T	9.2*	27.0*T	---	37*	---	3.16*	84	29.1	34.7
12/02/96 21:47	---	---	---	RBC 350 ml TR	---	---	---	---	---	---
12/02/96 21:45	---	---	---	---	53*	---	---	---	---	---
12/02/96 18:49	---	---	---	RBC 350 ml TR	---	---	---	---	---	---
12/02/96 18:10	---	---	---	---	---	---	---	---	---	---
12/02/96 17:30	---	---	23.0*	---	---	---	---	---	---	---

COAB	PT-pt	PT-Inr	P1T-pt	P1TTrat
12/02/96 04:30	14	1.2	32	1.1
11/30/96 20:30	---	---	27	0.9
11/28/96 01:45	12	1.0	28	1.0

Chem 7*CK	Na	K	Cl	CO2	BUN	Creat	Gluc	Mg
TODAY 04:15	131*	4.1	107*	20*	46*	2.2*	154*	1.3*
12/03/96 04:30	132*	4.3	111*	17*	45*	2.2*	175*	---
12/02/96 04:30	137	4.2	112*	18*	53*	2.4*	182*	1.5*
12/01/96 14:05	---	4.9	---	---	---	---	---	---
12/01/96 07:45	---	6.1*	---	---	---	---	---	---
12/01/96 05:00	136	5.3*	114*	13*	65*	2.3*	226*	1.6*
11/30/96 17:34	134*	4.5	110*	13*	68*	2.0*	369*	1.9

Chem 12	SGOT	SGPT	LDH	AlkP	Tbil	Ca	Phos	TProt	Alb	UricA	Chol	Trigs
12/02/96 04:30	33	27	1265*	96	2.2*	6.2*	2.8	4.5*	2.3*	6.5	107*	360*
11/30/96 17:34	19	---	57	84	1.3*	7.4*	3.9	5.2*	2.8*	5.8	122*	292
11/28/96 01:45	21	25	439	89	0.6	10.5	1.8*	5.8*	3.1*	4.1	139*	229

More chem	LA	TIBC
12/03/96 18:15	2.0	---
12/02/96 04:30	---	139*

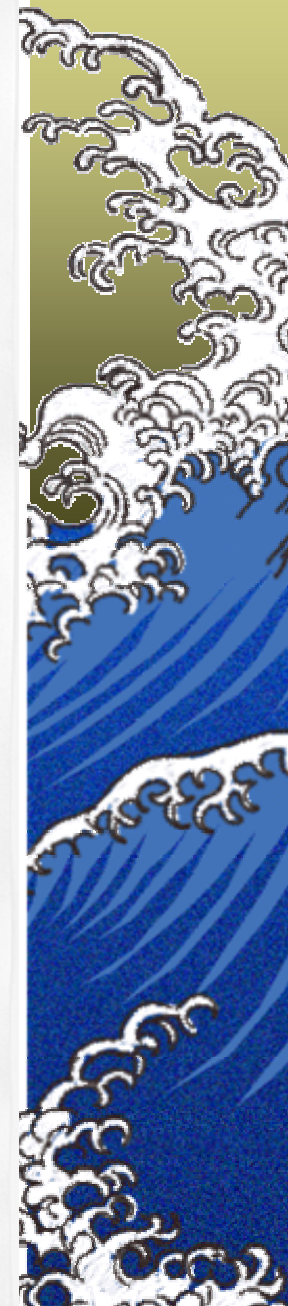
Diff	12/02/96 04:30	12/02/96 04:30	11/30/96 20:30	11/28/96 01:45	11/28/96 01:45
Diff	---	---	---	---	---
BSCmr	---	T	---	T	T
#WBC	---	---	100 f	---	---
Neut	---	---	69 f	---	---
Lym	---	---	6*	---	---
Monocy	---	---	5	---	---
Baso	---	---	1	---	---
AtyLym	---	---	3	---	---

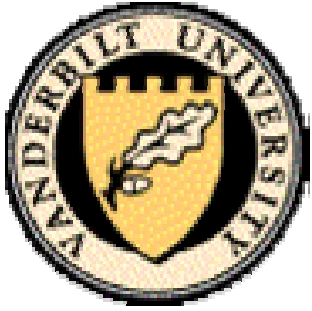
ABG	FIO2	pH	pCO2	pO2	O2SatC	Common	HCO3Ca	pO2/FT	pO2/PA	SEAR
TODAY 05:25	0.30	7.24*	42	69*	89*	VENT	18*	---	---	-9.1
12/03/96 15:27	---	7.25*	38	53*	80*	---	16*	---	---	-9.6
12/02/96 04:53	0.3	7.24*	38	76*	91*	VENT	16*	253	0.46	-10.5
12/01/96 11:08 T	0.3 U	7.24*U	37 U	58*U	84*	VENT	15*	193 U	0.35 U	-10.6

**“New” Teaching rounds: Participants all have summarized “active” orders & current information**

**Rounds focus on diagnosis & management, not on details**

# Recent Labs





**The PC-POETS Study:  
Integrating  
Patient Care-Provider  
Order Entry with Tactical Support**

Research Supported by NIH / NLM:  
1 R01 LM06226



# PC-POETS Goal: Use of Decision Support

The project tested a fundamental and long-held tenet in medical informatics, that:

**medical decision support systems can gain widespread acceptance when a critical mass of functionality is delivered through a common interface on a readily available platform**

“Good counselors lack no clients”

(Shakespeare, Measure for Measure, 1605; Act I, Scene ii)



# PC-POETS: Evaluation - Methods

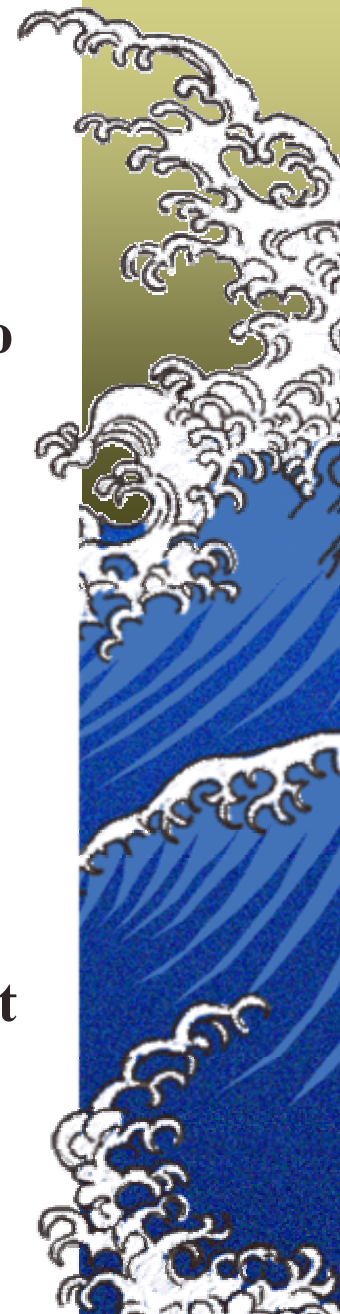
**House staff teams: 1 resident (PGY 2 or 3) plus 1 or 2 interns (PGY 1); 1-3 teams per ward (Medicine only) – assigned to study wards**

**Study period: April 1999 through March 2000**

**House staff rotations determined monthly by Medicine Chief Resident, then processed by statisticians to assure each teams' members either all control or all intervention**

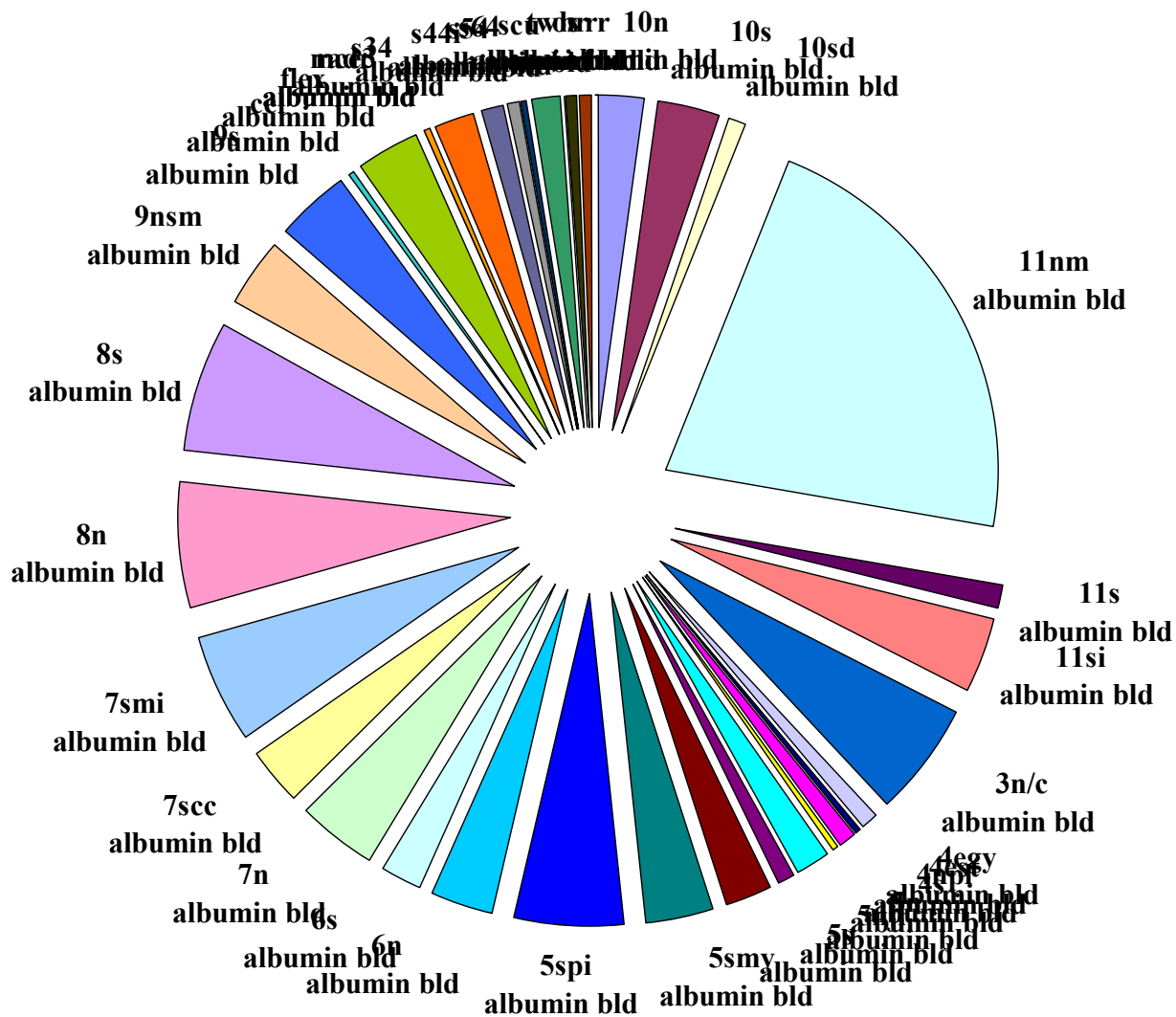
**All MDs in “Control” status during July-August 1999**

**Switch from control to intervention in later rotations OK, but going from intervention to control forbidden; except, all statuses reset after “washout” (July/August) at year boundary**





# Problem: Follow-up, test ordering patterns



**The VUMC Antibiotic Subcommittee recommends Cefepime (Maxipime ®) over Ceftazidime (Fortaz ®) for most indications where an anti-pseudomonal cephalosporin is needed.\***

Cefepime 1000 mg q12h = Ceftazidime 1000 mg q8h

\* Exception for neonates and selected pediatric patients. Safety and effectiveness of Cefepime in pediatric patients below the ages of 2 months have not been established.

**Compared to ceftazidime, Cefepime has the following advantages:**

- Similar coverage against *Pseudomonas*, improved coverage against *Enterobacter* species
- Enhanced stability against inducible/derepressed chromosomal beta-lactamases
- Better activity against Gram-positive pathogens, including *Staphylococci*, *S. viridans*, *pneumococcus*
- Q12 hour dosing except for empiric therapy for febrile neutropenia

[View Cefepime Fact Sheet](#)

[Go to Pediatric Recommendations](#)

[Go to Renal Dosing Recommendations](#)

**Adults (Age > 16 years)**

Dose	Example of Infection being treated
<input type="radio"/> 500 mg IV q12h	Uncomplicated urinary tract infection
<input type="radio"/> 1000 mg IV q12h	Nosocomial pneumonia in ICU patient
<input type="radio"/> 1000 mg IV q8h	Empiric coverage of febrile neutropenic patient
<input type="radio"/> 2000 mg IV q8h	<p><b>The FDA approved a dose of 2 gm IV q8h for febrile neutropenic patients and this is preferred over the 1gm IV q8h dose if cefepime is given as <u>monotherapy</u> for this indication.</b></p> <p>The 1 gm IV q8h dose has been used in the Bone Marrow Units and is appropriate for febrile neutropenic patients receiving other antibiotics with activity against Gram-negative aerobic pathogens such as aminoglycosides or quinolones. Documented infection with <i>Pseudomonas aeruginosa</i> should be treated with the higher (2 gm IV q8h) dose.</p>

**Other**

<b>Intramuscular</b>	<input type="radio"/> order I.M. Cefepime (with Lidocaine)
<b>Non-standard Dose</b>	<input type="radio"/> order non-standard dose of Cefepime

[Order Cefepime](#)

[Start Over](#)

"Click" the CLOSE button to return to WizOrder without ordering cefepime

[Order Ceftazidime](#)

[Back](#)

[Home](#)

[Close](#)

# CONCLUSION:

## *Early Advice on Ideal Behavior of Clinical Decision Support Systems And Their Developers*

**The essence of knowledge is,  
having it, to apply it;**

**not having it,  
to confess your ignorance**

**Confucius. ~2500 years ago**

