# Lecture 18: Privacy, security, self-defense

- who is watching you?
- how are they watching?
- what can they learn?
- what can they do with the information?
- what can they do to you?
- what can go wrong?
- what should we do about it as a society / country / ... ?
- what can you do personally in the meantime?

# **Privacy on the Web**

#### what does a browser send with a web request?

- IP address, browser type, operating system type, other info
- referrer (URL of the page you were on)
- cookies

#### what do "they" know about you?

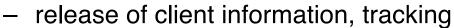
- whatever you tell them, implicitly or explicitly (e.g., Facebook, Google, ...)
- public records are really public
- lots of big databases like phone books
- log files everywhere
- aggregators & data brokers collect a lot of information for advertising
- spyware, key loggers and similar tools collect for nefarious purposes
- government spying is everywhere

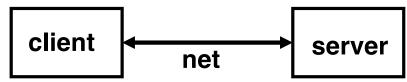
### who owns your information?

- in the USA, they do; you don't
- less so in the EU (GDPR, May 2018)

## Potential security & privacy problems

### attacks against client





- adware, phishing, spyware, viruses, ransomware, ...
   spyware: client sends info to server upon connection
  - viruses: run malware on client computer
- buggy/misconfigured browsers, etc., permit vandalism, theft, hijacking, ...

#### attacks against server

- buggy/misconfigured servers, etc., permit break-in, data breach, vandalism, hijacking, ransomware, ...
- phishing
- denial of service attacks

### attacks against information in transit

- eavesdroppingencryption helps
- masquerading, man in the middle attacks needs authentication in both directions

# How to cut down on tracking

- turn off all cookies
  - at least turn off third-party cookies
- use Firefox or Safari instead of Chrome
- use DuckDuckGo instead of Google search
  - it uses Bing, but anonymizes your queries
- use extensions to reduce advertising and tracking
  - Ghostery disables Javascript trackers
  - uMatrix Origin reduces / eliminates advertisements
  - Adblock Plus removes advertisements
  - DuckDuckGo Privacy Essentials
  - PrivacyBadger
  - NoScript disables all Javascript
  - and others
- move to the EU or California

## Extensions, plug-ins, add-ons, etc.

- programs that extend capabilities of browser (and other programs)
  - browser provides an API and a protocol for data exchange
  - extensions often for ad blocking and reduction of tracking
  - a plug-in focuses on specific application area
     e.g., documents, pictures, sound, movies, scripting language, ...
  - may exist standalone as well as in plug-in form
  - e.g., Acrobat Reader, Quicktime, Windows Media Player, ...
     HTML5 removes need for most separate media players
- scripting languages interpret downloaded programs in a browser
  - Javascript is the main such language
     compiled into instructions for a virtual machine
     (like the Toy machine on steroids)
     instructions are interpreted by virtual machine in browser
- browser extensions are written in Javascript
  - e.g., Ghostery, AdBlock, ..., NoScript

### General Data Protection Regulation (GDPR) (2018)

You have the right to:

- information about the processing of your personal data;
- obtain access to the personal data held about you;
- ask for incorrect, inaccurate or incomplete personal data to be corrected;
- request that personal data be erased when it's no longer needed or if processing it is unlawful;
- object to the processing of your personal data for marketing purposes or on grounds relating to your particular situation;
- request the restriction of the processing of your personal data in specific cases;
- receive your personal data in a machine-readable format and send it to another controller ('data portability');
- request that decisions based on automated processing concerning you or significantly affecting you and based on your personal data are made by natural persons, not only by computers. You also have the right in this case to express your point of view and to contest the decision.

https://ec.europa.eu/info/law/law-topic/data-protection/reform/rights-citizens/my-rights\_en

### **Personal defenses**

- use strong passwords; don't share them across important accounts
- use 2-factor identification when available (e.g., Duo)
- cookies off, ad blockers enabled, Javascript limited, ...
- turn off previewers and HTML mail readers
- anti-virus software on and up to date
  - turn on macro virus protection in Word, etc.
- use a firewall



- try less-often-targeted software
- be careful and suspicious all the time
  - don't view attachments from strangers
  - don't view unexpected attachments from friends
  - don't just read/accept/click/install when requested
  - don't install file-sharing programs
  - be wary when downloading software

### **Attacks on servers**

- phishing for credentials
- compromised passwords
- viruses
  - maybe from dodgy web sites, fake sites, ...
- bugs and other vulnerabilities in programs
- injection attacks on databases

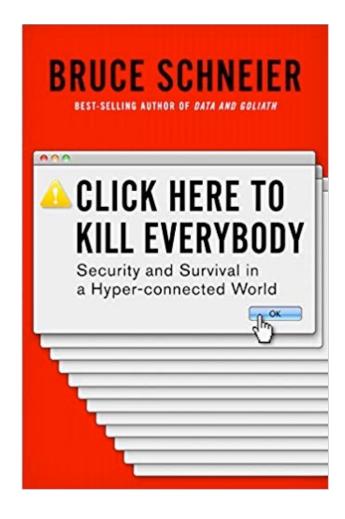
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# **Internet of Things**

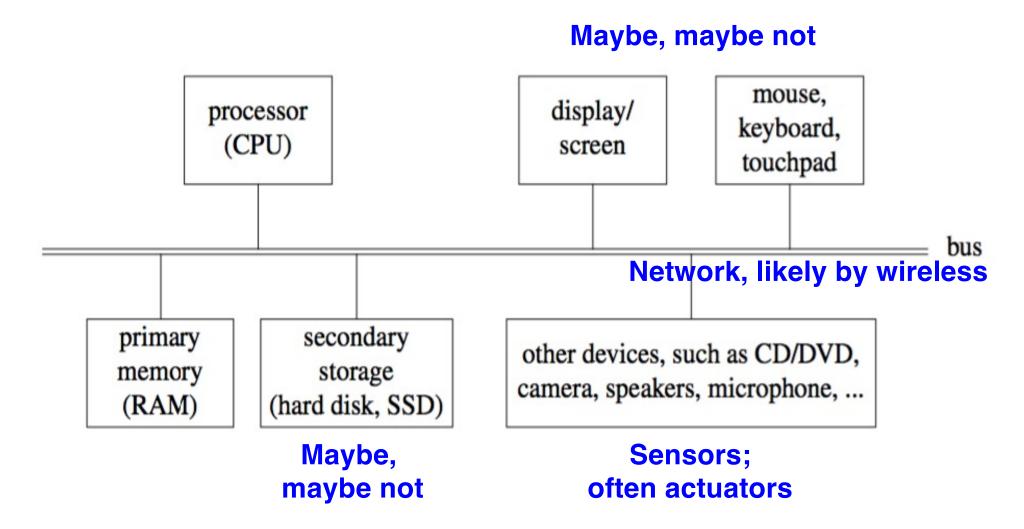
- you thought it was bad with computers
- phones made it worse
- and now it's the Internet of Things
- lots and lots of Things
- most have very poor security
  - e.g., hard-coded unchangeble passwords
- no firewalls or virus scanners
- often very naive users
- usually no incentive to improve
- usually no mechanism to upgrade or update

"It used to be that things had computers in them.

Now they *are* computers with things attached to them."



# Thing architecture



# **Lots of Things**

#### home

- web cams, baby monitors, ...
- lights, thermostats, door locks, ...
- TV, appliances, ...

### personal services and gadgets

- games & toys, e-readers, watches, Fitbit, ...
- Alexa, Siri, Google Voice, ...
- cars, trains, planes, drones
- medical devices and instruments
- infrastructure
  - power plants and grid, traffic lights, transportation,
  - phones & communications systems, ...
- manufacturing, shipping, ...
- police & military systems













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